

### Feature:

The course gives an overview how to initiate six sigma in organization, includes lean tools like 5S, 8 Wastes, OEE, VSM, SMED etc, The DMAIC phases have been explained in detail with special focus on statistical competency needed. All statistical calculation including test of hypothesis are done manually as well as using Minitab. Statistical portion starts with basics and takes the participants to fairly good level as six sigma professional. Can be done by participant with not much exposure to statistics. Also, support would be provided after training to complete project by the coach.

### Course Objective:

- 1) Enable participants to initiate six sigma journey in organization and select relevant improvement project
- 2) Use lean tools to get quick benefit in operation
- 3) Learn analytical tool required in Define, Measure, Analyse, Improve, and Control phases
- 4) Make participant competent with statistical concept required for analysis
- 5) Reduce variation and achieve six sigma level by applying DMAIC methodology

### Who Should Attend?

People from operation both manufacturing and service sectors, person in quality, business excellence, process engineering, consultants, operation managers, etc.

### Course Duration:

4 Days

### Course Content:

<b>Day 1 – Introduction and Lean Tools</b>	
<b>A. Introduction to six sigma</b> <ol style="list-style-type: none"><li>1) History of Six Sigma</li><li>2) Six Sigma as transformational strategy</li><li>3) Balanced Score card</li><li>4) Types of projects</li><li>5) Introduction to DMAIC</li></ol>	<b>B. Introduction to lean Concepts</b> <ol style="list-style-type: none"><li>6) The lean concept</li><li>7) The 5 Lean principles</li><li>8) House of Lean</li><li>9) 5S and standardization</li><li>10) The 8 major wastes</li><li>11) Takt Time</li><li>12) Overall Equipment effectiveness</li><li>13) Value stream mapping</li><li>14) Single Minute Exchange of Dies</li><li>15) Linkage of Lean Concepts and DMAIC</li></ol>

### Day 2 – Define and Measure Phase

<p><b>C. Define Phase</b></p> <ol style="list-style-type: none"> <li>1) Voice of customer &amp; Voice of Voice of process</li> <li>2) Project charter</li> <li>3) CTQ Drill Down Tree</li> <li>4) Team formation - ARMI tool</li> <li>5) SIPOC</li> <li>6) Estimation of Benefit</li> <li>7) Gantt Chart</li> <li>8) CTQ present state</li> </ol>	<p><b>D. Measure</b></p> <ol style="list-style-type: none"> <li>1) Process Map</li> <li>2) Fundamental of statistics</li> <li>3) DPMO, DPU and sigma level</li> <li>4) Central limit theorem</li> <li>5) Process capability</li> <li>6) Process capability and performance</li> <li>7) Measurement System analysis</li> <li>8) Linearity, Bias, Stability</li> <li>9) Accuracy, Precision, Discrimination, GRR for variable data</li> <li>10) Effectiveness, Miss Rate, False Alarm for discrete data</li> <li>11) Introduction to Minitab</li> </ol>
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### Day 3 – Analysis Phase

<p><b>E. Analyse Phase</b></p> <ol style="list-style-type: none"> <li>1) Cause and Effect Diagram</li> <li>2) Correlation and Regression</li> <li>3) Test of Hypothesis</li> <li>4) Concept of P-Value</li> <li>5) Z test - I sample and 2 samples</li> <li>6) T test - 1 sample</li> </ol>	<ol style="list-style-type: none"> <li>7) 2 sample t test - Paired</li> <li>8) 2 sample t-test unpaired</li> <li>9) Concept of Chi square distribution</li> <li>10) Chi Square Test for association</li> <li>11) Chi square test for Goodness of Fit</li> <li>12) 5 Why Analysis</li> </ol>
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### Day 4 – Improve, Control and Final Test

<p><b>F. Improve Phase</b></p> <ol style="list-style-type: none"> <li>1) Brainstorming</li> <li>2) Action Planning</li> <li>3) Action effectiveness</li> <li>4) Horizontal Deployment</li> </ol>	<p><b>G. Control Phase</b></p> <ol style="list-style-type: none"> <li>1) Basic of FMEA</li> <li>2) Control Plan</li> <li>3) Human Error and Mistake Proofing</li> <li>4) Toll Gate Review</li> <li>5) Financial Benefit Calculation</li> </ol>
<p><b>H. Final Test</b></p> <ol style="list-style-type: none"> <li>1) Full Marks - 100</li> <li>2) Pass mark - 70%</li> <li>3) Duration - 120 min</li> </ol>	<p><b>I. Closure</b></p> <ol style="list-style-type: none"> <li>1) Q &amp; A</li> <li>2) Feedback</li> </ol>

## Certification:

One six sigma DMAIC Project completion demonstrating the tools learnt.